



MISSISSAUGA FIRE FIGHTERS ASSOCIATION IAFF LOCAL 1212

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April 25, 2018

Brothers and Sisters,

Re: Drug Card Issues - Critical - Action Required

With the implementation of the new Drug Cards recently acquired from a consent award, we have been notified by several members about issues with their use.

While some have been relatively minor, more nuisance in nature and quickly resolved by the City Benefits coordinator, other issues have been more significant and resulted in our members being forced to go out of pocket for items previously covered.

This was not what was ordered and I can assure you there has been absolutely no reduction in our benefits as a result of the Drug Card. In fact, I have been reassured of this several times by HR personnel.

I want to ensure we are accurately capturing any and all issues, regardless of how minor they may seem.

We have created a specific email address for you to let us know if you have experienced even the slightest issue. Please direct your concerns to the address; drugcardissues@iaff1212.org

This will be very helpful to us as the employer has informed us they wish to return to the Arbitrator to get a ruling on the use of Generic drugs. We are disappointed that HR and corporate legal has chosen this route.

In the meantime it is imperative we have a complete understanding of any and all concerns encountered by the use of these cards. I cannot stress enough how critical it is this be reported to us at the email address provided.

Unlike the recent and ongoing payroll issues, the Association will respond to each and every email sent to acknowledge its receipt. If you do not get a reply, it means it was not received and please resend. Please allow 48 hours after sending to resend.

Thank you for your assistance.

President
Mississauga Fire Fighters Association
IAFF 1212